



Dear Patient,

Your doctor has told us that you will be having your baby at Tisch Hospital. We are pleased you have chosen Tisch Hospital for this special event. To make the admission process easier, we are asking for some information and offering some suggestions. Please call us at (212) 404-3906 with any questions.

- Tours of our obstetrical service are available on Wednesdays. Call (212) 263-7201 for information.
- We offer classes to help you prepare for childbirth, as listed in the enclosed brochure. Please call (212) 263-7201 to register, or download a registration form at www.nyubaby.org.
- Please complete the enclosed Obstetrical Patient Information and pre-certification forms.
- **Return these forms as soon as possible**, in the self-addressed envelope, by fax to (212) 404-3930, or by mail to Maternity Pre-Arrival, NYU Medical Center 17-138, One Park Avenue, New York, NY 10016-5802

Your insurance may not cover 100% of the costs of your hospitalization. The hospital requires you to pay estimated charges or co-payments not covered by your insurance. We ask for payment before your delivery date. Our estimate of total charges includes:

- Labor and Delivery room(s)
- Post-partum room and meals
- Pharmaceuticals and IV solutions
- Circumcision (if requested)
- Any other tests ordered by your doctor

When you return your Obstetrical Patient Information form, we will be able to estimate the balance that may be due to the hospital.

- This estimate is based on average charges for maternity patients.
- Your final bill may be different.

You will receive an actual bill shortly after discharge. This will include all charges, and reflect any payments and insurance coverage. **These charges do not include fees from your obstetrician, pediatrician, or anesthesiology.**

Before you come to NYU Medical Center to deliver your baby:

- Please decide which NYU pediatrician will be caring for your newborn in the hospital.
- Inform your obstetrician of your choice. You can ask your doctor for referrals.
- If you do not select a pediatrician in advance, the Labor & Delivery staff will assign one to care for your baby during your baby's hospital stay. We cannot guarantee that your health insurance plan will cover an assigned pediatrician.

There may be an additional co-payment for your newborn's care, depending on your insurance. **Please check with your insurance plan about your baby's coverage. Within a month after you baby's birth (depending on your specific plan), you must enroll her or him in your insurance plan or else you will be responsible for the entire bill.**

Before your hospital stay, if you have any questions concerning your reservation, accommodation, or insurance, our Financial Access staff will be happy to speak with you. Please call them Monday through Friday 9 am – 5 pm at (212) 404-4316.

We look forward to helping you.

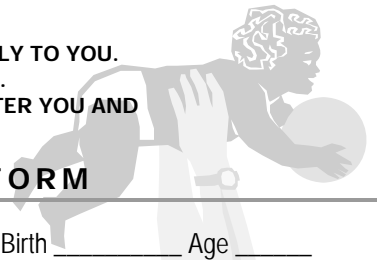
Sincerely,

Steven Weiner
Senior Director, Patient Access

To Enter the Medical Center: Please use the Main Entrance on First Avenue between 30th and 33rd Streets. In the event of an emergency, use the Emergency Entrance on First Avenue across from 33rd Street.



PLEASE FILL IN ALL INFORMATION REQUESTED.
 WRITE "N/A" IF THE ANSWER IS NOT AVAILABLE OR DOES NOT APPLY TO YOU.
 WRITE "DON'T KNOW" IF YOU DON'T KNOW THE ANSWER.
 WE WILL CALL YOU TO COMPLETE ANY ANSWERS WE NEED TO REGISTER YOU AND
 HELP ENSURE YOUR SAFE AND SATISFYING CARE.



OBSTETRICAL PATIENT INFORMATION FORM

Patient First Name _____ Last Name _____ Date of Birth _____ Age _____
 Address _____ City _____ State _____ Zip Code _____
 Social Security # _____ Phone Number _____ Religion _____
 Maiden Name, if any _____ Patient's Place of Birth _____ Marital Status _____

Employer _____ Phone Number _____ Extension _____
 Employer Address _____ City _____ State _____ Zip _____

Partner/Spouse First Name _____ Last Name _____
 Spouse/Partner's Employer _____ Phone Number _____ Extension _____
 Employer Address _____ City _____ State _____ Zip _____
 Father's Name If Different _____ Social Security # _____ Date of Birth _____

Next of Kin First Name _____ Last Name _____ Relationship _____
 Address _____ City _____ State _____ Zip Code _____ Phone _____

OBSTETRICIAN / MIDWIFE NAME _____ **ESTIMATED DELIVERY DATE** _____

Before you come, don't forget to call your insurance company. Most insurance companies expect you to tell them before any planned hospital admission. Information about this call will help us confirm your admission and estimate if you owe us any money on admission. What day did you call? ____ / ____ / _____. What number did you call? _____. Who did you talk to? _____. If they gave you an authorization or pre-certification number, please write it here: _____ or check: [] they told me I didn't need authorization.

<p>PATIENT'S INSURANCE (This is on your insurance card or from your employer benefit office) Covers <input type="checkbox"/> SELF <input type="checkbox"/> DEPENDENTS</p> <p>Policyholder's Name _____</p> <p>Insurance Company _____</p> <p>Policy # _____ Group # _____</p> <p>Company Billing Address: _____</p> <p>_____</p> <p>Phone # to verify benefits _____</p> <p>Authorization (Pre-Cert #) _____</p> <p>Effective Date of Insurance Coverage _____</p> <p>Other: _____</p>	<p>SPOUSE/PARTNER'S/OTHER INSURANCE (on your insurance card or from your employer benefit office) Covers <input type="checkbox"/> SELF <input type="checkbox"/> DEPENDENTS</p> <p>Policyholder's Name _____</p> <p>Insurance Company _____</p> <p>Policy # _____ Group # _____</p> <p>Company Billing Address: _____</p> <p>_____</p> <p>Phone # to verify benefits _____</p> <p>Authorization (Pre-Cert #) _____</p> <p>Effective Date of Insurance Coverage _____</p> <p>Other: _____</p>
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NEWBORN'S INSURANCE / OTHER INSURANCE

Policyholder's Name _____ Insurance Company _____

Policy # _____ Group # _____ Effective Date of Insurance Coverage _____

Insurance Plan Billing Address: _____

_____ Phone # to verify benefits _____



Your Baby's Insurance, Your Bill



Before Coming to Tisch Hospital – A Few Money Things to Take Care Of

Congratulations on planning to have your baby at Tisch Hospital! Make sure you continue to take care of yourself. We'll see you here soon!

Before you come, don't forget to call your insurance company. Most insurance companies expect you to tell them before any planned hospital admission. If you don't call them before you're admitted, you may be billed for some or all of the costs of your baby's hospital care.

Please take a minute to look at your insurance card. Look for a telephone number to pre-certify hospital admissions or a phone number for "customer (or subscriber, or member) service." If this isn't on your card, call us at (212) 404-4316. If you don't have your card or have any question, call us. We can help you find out if pre-certification is required.

After your baby is born, do not forget to enroll your baby in your insurance plan(s) immediately after the birth. If you don't, your baby may not be covered, and you will have to pay for all of your baby's hospital care.

A phone call is usually not enough to enroll your new baby. Usually, you must complete forms through your job or the agency providing your insurance coverage.

We send our final bill to your insurance about a week after you leave the hospital. If the baby has not been enrolled, they won't pay the bill, and you will be billed for the cost.

Your baby's doctor will also need to know which insurance plan covers your baby. You can expect that the baby's doctor will also need to know that your child has been enrolled, so they can bill for their services, too.

With our best wishes,
Patient Financial Services
NYU Hospitals Center



NYU Hospitals Center
Patient Access Department
560 First Avenue, SK-109, New York, NY 10016-6497


Dear Patient,

We are pleased you have chosen to come to NYU Hospitals Center. Certainly, you have many concerns on your mind right now. Please let us tell you about some issues that may affect you.

- NYU Hospitals Center requires, as do most hospitals, that you pay your share for services at the time we register you for this visit. This includes any co-payments or deductibles, and payment for services not covered by Medicare or your insurance. We will estimate your cost before or at the time of admission, based on your insurance and the care you're expected to receive. Actual final charges may be higher.
 - To ensure the financial strength needed to maintain the care you expect from us, we collect this estimated payment prior to or at the time of admission. You may pay with cash, checks, or credit cards (Master Card, Visa, or American Express). Call us at 404 – 3906 (inpatient) or 404 – 3907 (outpatient) to discuss questions you may have, or any payment arrangements needed.
- If you are coming for inpatient surgery, we will call you the evening before your scheduled visit, tell you when to come, and answer questions about your admission. Patients coming for Cardiovascular Surgery or Neurosurgery will NOT be called by Patient Access, but by their surgeon's office.
 - If you are coming for Ambulatory Surgery, the Day Surgery unit will call you a day or two before your scheduled procedure. Our Financial Clearance office will also call, and can answer questions about payment and registration.
- Please bring all your health insurance cards and information with you. If a spouse, parent, or other family member's insurance might cover you, please bring those cards as well.
 - Your insurance company may need to authorize your care by giving you 'pre-certification' before you are admitted. Please call your insurance company to tell them about your planned admission, and find out if you must get their approval first. **This is your responsibility.** If you don't, you may have to pay more. If your doctor does not participate with a specific insurance plan, you may have to pay more, even if the hospital does participate – they usually pay according to the doctor's participation.
- A parent or legal guardian must accompany patients under the age of 18.
 - Please don't bring valuables with you to the hospital. Leave rings, watches, jewelry, & other valuables home. **But**, bring insurance & photo ID cards, a credit card or a check if needed.
- If you request a private room, please understand that there is an extra charge for every day you spend in a private room. Also, it is very difficult to know if and when a private room will be available, because they are relatively few, and are sometimes needed for clinical reasons. Insurance rarely covers this cost. We ask for a deposit for the first three nights planned in a Tisch Hospital private room, or for the first two weeks planned in the Rusk Institute for Rehabilitation Medicine, unless if we confirm a shorter planned admission.

We want to ensure you are prepared for your stay. If you have any questions, please ask.

Sincerely,


Steven Weiner
Senior Director, Patient Access



NEW YORK UNIVERSITY SCHOOL OF MEDICINE

Department of Anesthesiology
550 First Avenue, New York, NY 10016

Dear Patient,

Welcome to NYU Medical Center. We, in the Department of Anesthesiology, wish to make your stay as comfortable as possible.

During your surgery, you will be given medication to enable the surgeon to operate. Your anesthesiologist is a faculty member in the Department of Anesthesiology at NYU School of Medicine, on the staff at Tisch Hospital, NYU Medical Center and a member of NYU Anesthesia Associates.

NYU Anesthesia Associates is participating in Medicare, Medicaid and some managed care plans. If you are covered through managed care insurance, we recommend that you contact our billing company, Per Sé, toll free at 1 (877) 675-5174, prior to surgery, to determine if we are participating in your company. In cases where NYU Anesthesia Associates does not participate in your insurance plan, but Tisch Hospital and your surgeon do participate, we have found that many insurers will still cover the anesthesiologist's bill in full.

Prior to your surgery, your surgeon might request a consult with Pre-Admission Testing. After your operation, another anesthesiologist or Nurse Practitioner may visit you; to manage any discomfort you might be experiencing. You may receive bills for these services also.

We would like your visit to Tisch Hospital, NYU Medical Center, to be as positive an experience as possible and are hopeful that we can contribute to helping you.